Lifesteps®
Helping Individuals and Families with Life's Changing Needs

Behavioral & Speech Services

Serving Western Pennsylvania

Over 100 years of combined experience

Jen Chapla
Director, Behavioral & Speech Services/ Board Certified Behavior Analyst

- Over 20 years experience
- Master of Education, specialization in School Counseling
- Bachelor of Social Work
- Board Certified Behavior Analyst

- PA Licensed Behavior Specialist
- Board of Autism Services Approved Functional Behavior Assessment Trainer
- Specializes in Applied Behavior Analysis and Functional Behavior Assessment

Eileen Saltzgiver
Supervisor, Behavior Specialists/ Board Certified Behavior Analyst

- Over 20 years experience
- Master of Science in Special Education in Human Services Management
- Bachelor of Science in Psychology
- Board Certified Behavior Analyst

- Board of Autism Services Functional Behavior Assessment Approved Trainer
- PA Licensed Behavior Specialist
- Specializes in Functional Behavior Assessments and Applied Behavior Analysis

Janice Bollman
Board Certified Behavior Analyst/ Speech-Language Pathologist

- Over 25 years experience
- Master of Arts in Speech-Language Pathology
- Bachelor of Arts in Psychology
- American Speech-Language-Hearing Association Certificate of Clinical Competency (CCC)

- Board Certified Behavior Analyst
- Board of Directors for Autism Connection of Pennsylvania
- Pennsylvania Licensure in Speech-Language Pathology
- PA Licensed Behavior Specialist
- Specializes in Applied Behavior Analysis and Functional Behavior Assessment

Nikki Karwoski
Behavioral Specialist

- Master of Science in Adapted Physical Activity
- Bachelor of Science in Public Relations
- Certified Special Olympics Equestrian Coach
- Created and Implemented programs such as: Adapted Creative Movement, Adapted Swim Lessons, and Therapeutic Horseback Riding
- Specializes in using physical activity and engagement

Joni Zarnick
Behavior Support Staff

- Over 15 years experience
- Bachelor of Arts in Psychology
- Coordinator, Family Living
- Residential Program Specialist
- Specializes in Community Home Living, Mental Health, Respite Care, Supported Housing, Job Coaching, and Person-Centered Thinking

Georgia Lough
Coordinator, Speech Services
Speech–Language Pathologist

- Over 25 years experience
- Master of Arts in Speech-Language Pathology
- Bachelor of Arts in Communication Disorders, with Minors in Psychology and Linguistics
- American Speech-Language-Hearing Association Certificate of Clinical Competency (CCC)
- Pennsylvania and Ohio Licensures in Speech-Language Pathology
- Pennsylvania Department of Education Instructional I Certification
- Deep Pharyngeal Neuromuscular Stimulation (DPNS) Certification
- Specializes in Language and Phonological disorders in preschool aged children

For more information or to make a referral contact:

Jen Chapla
Phone: (724)283-2154
email: jchapla@lifesteps.net

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Central Office
383 New Castle Road Butler, PA 16001

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Serving Western Pennsylvania

1-800-225-2010 • www.lifesteps.net

Admissions, the provision of services, and referrals of individuals and families shall be made without regard to race, color, religious creed, disability, ancestry, national origin, ethnicity, age, veteran's status, sex, sexual orientation or limited English proficiency (LEP), in accordance with applicable laws. There is no distinction in eligibility for, referral of, or in the manner of, providing client and individual participant services.